

APPENDIX C RESIDENT A

Heron, Andrew

From: Regen, Licensing
Sent: 03 September 2018 10:33
To: Jerrom, Charlie
Cc: Heron, Andrew
Subject: FW: Objection to application 864215

Kirby Read

Processing Manager
Southwark Council | Licensing | Regulatory Services
Tel: 0207 525 5748 | **Fax:** 020 7525 5705
EHTS Helpline: 020 7525 4261 | **Call Centre:** 020 7525 2000
Email: licensing@southwark.gov.uk

In future if you wish to submit an application, a quicker way would be to [apply online](#)

Postal Address:

Licensing Team | 3rd Floor, Hub 1 | PO Box 64529 | London | SE1P 5LX

Visitor's Address:

160 Tooley Street | London | SE1 2QH

From: [REDACTED]
Sent: Monday, September 03, 2018 10:06 AM
To: Regen, Licensing
Subject: Objection to application 864215

Date 3/9/2018

Hi

Please can I register an objection to licensing application 864215 by the Lighthouse Venue

I object under the grounds of "the prevention of nuisance" due to the likely impacts of noise to local residents - particularly the application for entertainment outside including late night outdoor refreshments, music, boxing / wrestling, and films.

My address is [REDACTED]

Thanks
[REDACTED]

From: Regen, Licensing
Sent: 03 September 2018 17:26
To: Beswick, Claire
Cc: Heron, Andrew
Subject: FW: 864215 - The lighthouse venue

Kirty Read

Processing Manager
Southwark Council | Licensing | Regulatory Services
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Visitor's Address:

160 Tooley Street | London | SE1 2QH

From: [REDACTED]
Sent: Monday, September 03, 2018 5:21 PM
To: Regen, Licensing
Subject: App: 864215 - The lighthouse venue

To whom it may concern,

I am the Construction Project Manager for the freehold owner, Hyde Housing Association, of new build scheme, 2 – 5 Scena Way, SE5, planning app number 14/AP/2948. I am making a formal representation on Hyde Housing behalf in relation to license application number 864215

It's been brought to our attention that The Lighthouse Venue has submitted a licensing request for their premise, we are expressing an objection to this application on the basis of the disruption and nuisance to our residents.

Granting permission for use of outdoor space, along with sale of alcohol until 00:00, 7 days a week would be thoughtless and inconsiderate to the residents within the vicinity, particularly 164 flats located next door. The Lighthouse Venue have a large car park area where assumption for outdoor entertainment and alcohol fueled noise would take place, noise and disturbance here would directly affect 105 flats, resulting in stress, sleepless nights and anxiety through lack of sleep throughout the entire week. There will be no control on number of events per week to reduce residents disruption.

Can you specify what's the difference between the below as they seem the same but they have different opening hours, please advise what the difference is.

- Entertainment similar to live/recorded music – indoors and outdoors
- Live music – indoors and outdoors
- Recorded music – indoors and outdoors

Residents in Fritillary Apartments have already reported excessive loud music around 7am on a bank holiday from The Lighthouse Venue, there was no consideration for the surrounding residential units on that day, despite it being a bank weekend. There are concerns that the noise disturbance could increase in the basis that disorder and inconsideration has already happened, despite the license not yet being granted.

I hope that the committee will consider the above points and the long term effect on the surrounding residents if this license is granted.

Happy to discuss in more detail, please call me on the below number.

Regards

[Redacted]

[Redacted]

[Redacted]

[Redacted]

[Redacted]

[Redacted]

[Redacted]

[Redacted]

[Redacted]

[Redacted]

[Redacted]

Heron, Andrew

From: Regen, Licensing
Sent: 03 September 2018 17:26
To: Beswick, Claire
Cc: Heron, Andrew
Subject: FW: Licence number 864215, The Lighthouse Venue, 254-270 Camberwell Road, SE5 0DP

Kirby Read

Processing Manager
Southwark Council | Licensing | Regulatory Services
Tel: 0207 525 5748 | **Fax:** 020 7525 5705
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Visitor's Address:

160 Tooley Street | London | SE1 2QH

From: [REDACTED]
Sent: Monday, September 03, 2018 5:03 PM
To: Regen, Licensing
Cc: [REDACTED]
Subject: Licence number 864215, The Lighthouse Venue, 254-270 Camberwell Road, SE5 0DP

Hi,

I would like to object to the above application (**Licence number 864215, The Lighthouse Venue, [254-270 Camberwell Road, SE5 0DP](#)**) as of today, 3rd September 2018.

[REDACTED]

For the following reasons:

- the venue is already disruptive to residents immediately next door in the new Wing development. As context, both bedrooms in my flat back onto the boundary wall of the Lighthouse building
- events take place on regular occasions at unsociable hours (up to and beyond midnight, including up to 4am on a recent occasion) with very loud music inside the venue and noise from attendees in the car park and the immediate surrounding area both during and after the event
- an extension to the licence would compound the issue, and the fact that it is for a 7 day licence with each day having equivalent curfews etc is concerning as the current disruption tends to be on Friday and Saturday evenings.
- The inclusion of outside events (and alcohol) is particularly concerning as the current high disruption level is caused by events inside the venue only, meaning that outside events would have a more serious impact

Thanks,

[REDACTED]

From: Regen, Licensing
Sent: 31 August 2018 12:18
To: Lotsu, Godwin
Cc: Heron, Andrew
Subject: FW: Objection to license application 864215

Kirty Read

Processing Manager
Southwark Council | Licensing | Regulatory Services
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Visitor's Address:

160 Tooley Street | London | SE1 2QH

From: [REDACTED]
Sent: Friday, August 31, 2018 12:03 PM
To: Regen, Licensing
Subject: Objection to license application 864215

Hello,

I am writing to register my objection to the licence application for The Lighthouse Venue, 254-270 Camberwell Road, SE5 ODP, application number 864215.

My details are as follows:

- [REDACTED]
- Date of opposition: 31st October 2018

Reason for opposing the application:

- Noise (prevention of public nuisance): The request is for to hold outdoor music events until midnight every day of the week. I work full time and have to get up at 6am every weekday. The Lighthouse Venue already play music until 11pm on Sunday evenings, which prevents me from getting to sleep. My property is right next to the venue, to the extent that I can hear individual conversations happening, and so music makes it impossible to sleep. This would impact my ability to work and general health. This will be the same issue for everyone in my building, but especially for those on my side of the building which face the venue.
- Crowds (public safety): The venue often hold events during the day. When this is the case there are large crowds of people in the street and on the road. This is noisy and makes it difficult for me to

enter my property, as well as being very intimidating when I arrive home and it is dark. If they are allowed to hold these events more frequently then this will become a constant issue.

- Mess (prevention of public nuisance): When they have held such events there is huge amounts of litter. The bins are overflowing and there is trash left all over the pavement to the extent I have had to walk in the road and cannot stand at my bus stop. It looks terrible, it smells, and will likely attract vermin. If the licence is approved the street will look like this at all times.
- Alcohol (public safety): outdoor music and entertainment events attract crowds of drinkers in the street. This makes people noisier, leads to more litter and most importantly makes residents in my building feel unsafe. If this were to be happening late in the evening it would affect the safety of myself and other residents on the surrounding buildings.

The reasons outlined above affect everyone in my building, and all of the many residential proprieties that surround the venue. In view of the above, I urge that the licence application is refused.

Many thanks,

██████████

RESIDENT E

Date: 28/08/2018

Address:

[REDACTED]
[REDACTED]
[REDACTED]
[REDACTED]

The application I am opposed to is application 864215

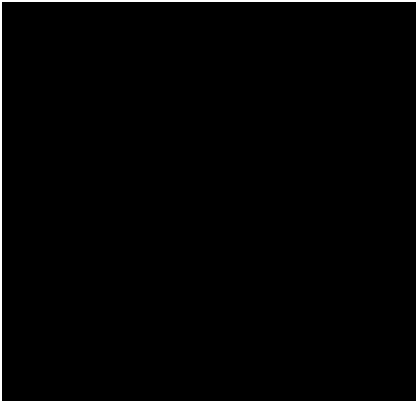
I am opposed for the following reasons:

- The venue is positioned very close to a large number of residential properties. It already holds a number of events indoors which are very loud from the properties next door.
- The volume of these events, which are currently held indoors, has previously made it difficult to hear the television with my apartment windows closed.
- The volume for outdoor events would be completely unreasonable. Even currently, large numbers of people gather at the back of the venue creating huge amounts of noise impacting neighbouring residences. The noise would be unbearable with larger crowds and speakers used outdoors.
- The volume of the loudspeakers at the venue is unreasonably loud and can be heard at unreasonable volumes from residential properties around the venue. Allowing music to be played at high volumes all day, each day of the week would have a serious impact on the living conditions in local residences.
- The noise generated by these events would have a serious impact on the ability of residents in neighbouring properties to get reasonable sleep.
- The proposal to hold events until late hours on weekdays seems completely unreasonable given the noise that these events create, given people are often required to wake early for work.
- The volume of people leaving the venue for these events would create unreasonable noise and public nuisance for local residences. Already there is garbage left overflowing from bins, on the floor. This would only worsen with the proposed license.
- The alcohol license would only add to the factors above, with large crowds leaving into an area of high residential occupancy.
- There are a large numbers of neighbouring residential properties which will soon be occupied. These will be heavily impacted by all of the points above.

I strongly believe that this application is highly unreasonable and would have a serious detrimental impact on the living conditions of a large number of households. I believe that the venue already does regularly cause what would be categorised as a Statutory Nuisance under the Environmental Protection Act 1990, however due to this being relatively uncommon at the moment, it is bearable. Granting of this license would unfortunately give the venue license to cause this on a more regular and more impactful basis.

Thank you and I hope you seriously consider these objections.

Kind regards,



RESIDENT F

Subject: Objection to license request number: 864215

Sunday, 2 September 2018 - Camberwell

Dear Sir / Madam,

It has come to our attention as residence of [REDACTED] Apartments - the development adjacent to House of Praise / Light House church - that the church has requested licenses to extend the frequency of their outside and indoor events. I am writing to you to express concern that if this license is granted the noise and nuisance levels will have a significant impact of the quality of life of those living in our development - including myself and my partner. Therefore, I strongly urge you to consider not granting approval of this new licence (number: 864215) and further request that you ask them to confine their events to inside the hall, with their doors closed.

To give you a flavour of what we are subjected to on a nearly daily basis:

The noise and nuisance coming from House of Praise have been unbearable since we moved into our new home in late July. Since then, we have reported them to the council a number of times and have started building a case. The council have asked us to keep a diary of the times when noise and other nuisance is coming from the church which you can see below.

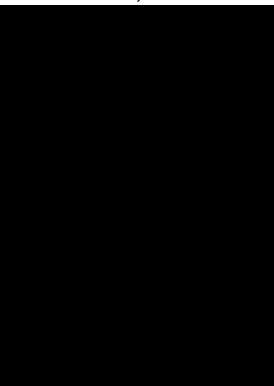
Last weekend was especially painful as the church had a massive barbecue smoking right outside our window and all the smoke infiltrated our flat. Two days later they woke us up at 7 am with loud noise and deep bass thumping from their hall with all their doors wide open. The noise came through even with our windows shut. We even had your colleagues from the council come over twice to make note of these events.

It is becoming really unbearable living in such conditions now and if the church ends up receiving approval on the license, this will add significantly more noise and nuisance to our daily lives. Our neighbours have also expressed concerns and I'm hopeful they will reach out to you as well, however please also bear in mind that because our development and those around us are new, most residents are yet to move in and will experience the nuisance as well. As such, I would ask you to consider extending the deadline for neighbouring residence to provide their views on the license request - especially as I'm not sure whether this request was included in the development surveys when people purchased their properties, therefore they may not be aware of the current noise levels and those that are yet to come as a result from the new license.

Please let me know if you have any questions.

Thank you.

Best wishes,



++++

Church noise diary:

- Weekend of July 27th - “anointing conference” lots of loud music, bass, attendees (all wearing tee shirts) out in the street blocking traffic on Camberwell Road, bus and cars honking at attendees to get them to move
- Sunday, 12 August 11:00 am - 18:00
- Friday, 17 August 19:00 - 22:00
- Saturday, 18 August 16:00, 23:00 onwards
- Sunday, 19 August 19:45 - 20:15 blasting music with doors wide open and people screaming at each other; 21:00 doors open again - blasting music, screaming people, pounding bass - we asked them to keep it down, they carried on
- Saturday, 25 August: BBQ right outside our balcony, smoke infiltrated our flat, lots of loud noise coming from inside with doors wide open - we asked them to move the BBQ and they responded rudely with a ‘No’
- Monday, 27 August: 7am, woke us up with blasting music, deep bass, even with windows closed (council noise pollution team came twice to record the noise)
- Friday Aug 31: 7pm started very loud noise, music, base, and bbq smoke. Doors open. Called to report at 9:45. Ref# 1062866

Heron, Andrew

From: Regen, Licensing
Sent: 03 September 2018 09:46
To: O'Gorman, Sinead
Cc: Heron, Andrew
Subject: FW: Objection: Licence Number: 864215

Kirby Read

Processing Manager
Southwark Council | Licensing | Regulatory Services
Tel: 0207 525 5748 | **Fax:** 020 7525 5705
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Visitor's Address:

160 Tooley Street | London | SE1 2QH

From: [REDACTED]
Sent: Sunday, September 02, 2018 6:07 PM
To: Regen, Licensing
Cc: [REDACTED]
Subject: Objection: Licence Number: 864215

Hello

We are residents of [REDACTED] and would like to formally object to the licence application for the Lighthouse Venue (number 864215), for the reasons outlined below.

As local residents, living directly next door to the building, we receive a large amount of anti-social noise from the late night services (which extend past midnight) and the pre 9am starts on weekends - particularly when the Lighthouse windows and doors are open.

We are concerned that the proposed extended opening hours will impact on being able to sleep and be comfortable in our home.

We are also worried about the late night outdoors refreshments 23:00-00:00 which would encourage people to stay around the area and contribute to noise.

Signed:

[REDACTED]

[REDACTED]

Please advise on any further action.

RESIDENT H

Date: September 2nd, 2018

Subject: Opposition to Application Licence Number 864215 from House of Praise/The Lighthouse Venue, 254-270 Camberwell Road, SE5 0DP

Reason for Opposition: Noise and other public nuisance from venue

Dear Southwark Council,

I am writing to oppose the application (Licence Number 864215) from House of Praise/The Lighthouse Venue, located at 254-270 Camberwell Road, SE5 0DP. I live next door to the venue and have experienced significant disruptive noise and odours from this venue.

This venue regularly has very loud and disruptive events during unsociable hours. For example, on the most recent bank holiday Monday (August 27th, 2018), there was an event that started at 7am, which woke me up with very loud music. The venue frequently holds events that go well into the night, often later than 11pm.

The disruptive noise levels are made worse by the fact that the venue keeps its side doors open. Even after making a direct, friendly, and polite appeal to close the doors one night when loud music was playing and teenagers were outside screaming after 10pm, the venue continues to leave its doors open while it blasts loud music and bass that shakes the floors and walls of my flat. I would like to stress that the noise from this venue is loud and disruptive even with the windows closed.

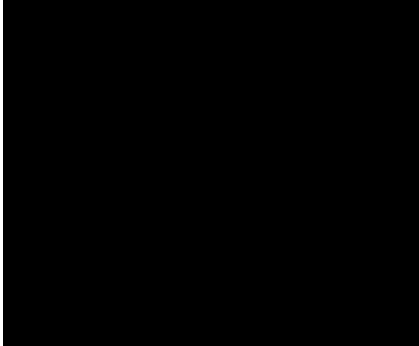
Additional forms of unsociable behaviour include cooking food and barbecue on the cement outside of the venue in the ally on the north side of the building. The venue prepares food outside on a regular basis, often in large metal pots left with other ingredients sitting on the ground. They also have a commercial size barbecue that creates a great deal of smoke that they make no attempt to control. One Saturday I returned home to find my flat full of smoke and smelling of meat because the barbecue had been left uncovered. Again, when politely asked to move or cover the barbecue, the individuals preparing the food refused in a very rude manner with no apology.

My neighbours have also experienced the disruptive noise and odours coming from this venue, and they have made formal nuisance complaints to the council. I respectfully request that these complaints also be taken into consideration when reviewing this application. Further, given there are many newly built homes adjacent to the venue that have yet to be occupied, I hope that the council has/will provide sufficient notice to the occupants of these new homes so that they may also have the opportunity to object should they see fit.

For the reasons stated above (i.e., nuisance noise, odour, and operation at unsociable hours) I am writing to oppose the application (Licence Number 864215) from House of Praise/The Lighthouse Venue, located 254-270 Camberwell Road, SE5 0DP.

Thank you for your consideration of these concerns. It would be much appreciated if you could notify those individuals lodging objections to this application of the outcome of the council's decision once reached.

Sincerely,



From: Regen, Licensing
Sent: 03 September 2018 09:09
To: Heron, Andrew
Subject: FW: Representation to licence no. 864215
Attachments: IMG_20180901_201753.jpg

Kirty Read

Processing Manager
Southwark Council | Licensing | Regulatory Services
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EHTS Helpline: 020 7525 4261 | **Call Centre:** 020 7525 2000
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Licensing Team | 3rd Floor, Hub 1 | PO Box 64529 | London | SE1P 5LX

Visitor's Address:

160 Tooley Street | London | SE1 2QH

From: [REDACTED]
Sent: Saturday, September 01, 2018 8:30 PM
To: Regen, Licensing
Subject: Representation to licence no. 864215

Date: 1 September 2018

Dear Sir/Madam,

I am writing to object to the license application 864215 for House of Praise (the Lighthouse Venue) to extend their opening hours. The venue is already a noise nuisance, including playing very loud music well beyond midnight at the weekend which makes sleep very difficult. This application to allow them to do this seven days a week would have a huge impact on the quality of life of myself and a large number of other residents nearby.

As requested, I attach a copy of my signature to this email.

Kind regards,

[REDACTED]

RESIDENT J



31 August 2018

Re: Application Licence Number 864215

To whom it may concern,

I make this representation with regards to the application of the premises licence submitted by Lighthouse Operations Ltd, The Lighthouse Venue, 254-270 Camberwell Road, SE5 0DP.

My representation is based on the licensing objectives for the prevention of public nuisance.

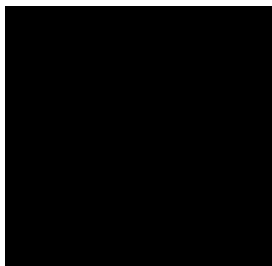
Having moved into the [REDACTED] development next door to the premises in question I have regularly been disturbed by the venue, with very loud music being played and people shouting late into the night on weekends. Even with the windows closed in my property the noise is still very significant.

Having purchased and moved into my property I was distressed to learn of the application the venue has made to hold indoor and outdoor events seven days a week between 6am and midnight. I believe this will further disrupt my quiet enjoyment of my property and disturb my sleep.

The Wing development is still being constructed and I am concerned that many other property owners, who are awaiting the completion of their homes over the coming months, will be unaware of the noise disturbance they will face on moving into their homes. They will therefore be unable to make any representations of their own against this license application.

I therefore believe that given the significant number of people who will be impacted by the noise disturbance from the venue, and the level of disruption it is already causing to myself and other residents, this license application should not be approved. I ask you to consider the huge impact the approval of this license will have to myself and to hundreds of other residents who will all live immediately next to the property.

Regards,



From: Regen, Licensing
Sent: 03 September 2018 09:46
To: Beswick, Claire
Cc: Heron, Andrew
Subject: FW: objection licence number 864215

Kirby Read
Processing Manager
Southwark Council | Licensing | Regulatory Services
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Visitor's Address:
160 Tooley Street | London | SE1 2QH

-----Original Message-----

From: [REDACTED]
Sent: Sunday, September 02, 2018 6:50 PM
To: Regen, Licensing
Subject: objection licence number 864215

Dear Southwark council,

My name is [REDACTED] and I live [REDACTED] to the House of Praise / Lighthouse venue on Camberwell road. I have noticed they have requested licence for indoor and outdoor events 7 days a week up until midnight which I oppose.

During an event you can hear very loud music coming from the venue and although during normal hours this is absolutely fine, when this is happening late in the evening or early morning it causes noise disruption. I believe the venue are trying to work with residents to reduce the noise pollution which is great but to grant them this licence would allow them to be loud during unsociable hours and in my opinion be a public nuisance.

Any other questions or concerns please do not hesitate to contact me,

Kind regards,

[REDACTED]

Heron, Andrew

From: Jerrom, Charlie on behalf of Regen, Licensing
Sent: 29 August 2018 15:08
To: Heron, Andrew
Subject: FW: Objection to Licence Number: 864215 (The Lighthouse Venue 254-270 Camberwell Road SE5 0DP)

fyi

From: [REDACTED]
Sent: Wednesday, August 29, 2018 3:03 PM
To: Regen, Licensing
Subject: Objection to Licence Number: 864215 (The Lighthouse Venue 254-270 Camberwell Road SE5 0DP)

Dear Sir/Madam,

I have been informed and subsequently noticed on the Southwark website of the license application for The Lighthouse Venue, 254-270 Camberwell Road, SE5 0BD.

I would like to make my formal objection to the license, and have passed the information to the other residents of [REDACTED] for their comments as well.

<http://app.southwark.gov.uk/licensing/LicPremisesAppliedDetails.asp?systemkey=864215>

My objection is based on the impact and noise nuisance from the venue based on the activities concerned and the proposed hours.

I am a new resident in the recently completed [REDACTED] development next door, and appreciate that until recently there were not any immediately local residents, however there are now over 30 apartments immediately beside the venue, and many more becoming occupied in the coming months.

I moved into the apartment (which I own) on Friday August 17th, and heard noise (singing, music, cheering, shouting) until 2.30am. The noise was clearly audible even with the double glazed windows closed. I called Southwark noise team and logged a complaint.

On Saturday 18th August there was noise until at least 2.30am and I called Southwark noise team once more. They came to my apartment to witness the noise, both with windows open and closed.

On Sunday 19th August, the noise was clearly audible during the venue's regular service hours of 9-11am and 12-2pm as well. This was the case for the regular Wednesday service 6-9pm too.

On Monday 27th August, the noise was audible from 7.10am until at least 9am.

The nuisance is a combination of the noise levels (speech from microphones and large crowds is clearly audible with double glazed windows closed, as well as music), and the level of bass also travels into the apartment. This has caused nuisance both during the day and in the evenings/early mornings.

Noise levels late into the evening and early morning have not helped ability to sleep, and even with windows closed the noise causes a nuisance. There is no clear schedule of events, and so I'm continually

anxious about when the next noise or late night event will occur, causing lack of sleep and an unpleasant environment to be in.

Please let me know if you need any further information.

Kind regards,

[REDACTED]

[REDACTED]

From: Regen, Licensing
Sent: 04 September 2018 07:36
To: Beswick, Claire
Cc: Heron, Andrew
Subject: FW: Objection to license number 864215

Kirby Read
Processing Manager
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160 Tooley Street | London | SE1 2QH

-----Original Message-----

From: [REDACTED]
Sent: Monday, September 03, 2018 10:04 PM
To: Regen, Licensing
Subject: Objection to license number 864215

To whom it may concern

Objection - 3 September 2018

I am writing to object to the application (license number 864215) made by The Lighthouse to extend their licence to serve alcohol and hold indoor and outdoor events from 6am to midnight, 7 days a week.

I am a resident in the development [REDACTED] While the noise levels currently coming from the venue are excessive, as the venue was here before me I have chosen not to complain.

However the new application is incredibly concerning as the venue being open until midnight and hosting outdoor events with alcohol will cause excessive noise nuisance to my property. It is also a concern that the supply of alcohol until late at night may cause disruptive behaviour.

As mentioned the noise levels are already excessive and this is while events are held inside the venue. If the venue were to hold outside events I can only imagine how disruptive this would be to nearby residents. I work long hours and I do not want this venue to be able to cause disruption 7 days a week, late at night as this is incredibly concerning. The fact that the noise levels are already excessive shows the venues disregard for neighbours so I do not expect they will respect nearby residents if they were able to host events late at night, throughout the week.

Kind regards